

CAPACITY BUILDING OF STAFF IN THEIR RESPONSE TO STUDENTS OF CONCERN

BACKGROUND

Staff raised concerns that they didn't feel resourced to manage distressed students or students at risk. Consultation with staff determined a need for more accessible staff resources. Additionally the resources needed to be part of an awareness campaign.

PARTNERSHIP

Upon hearing staff concerns, partnerships with other specialist service areas were established with Safer Community and P&C. These partnerships were formed with the intent of providing information regarding an array of support available to staff.

RESOURCES

Resources for staff were created and placed on the intranet, internet and VU Develop. These resources included:

1. MHFA training for staff
2. Face-to-face workshops
3. Online documents providing appropriate referral details linked to relevant policies
4. Designed, implemented and disseminated referral pathway flowcharts

OUTCOMES

- Positive reception and uptake from staff
- Increase in workshop requests
- Improved awareness and referrals
- Challenge: promoting resources